PATENT Atty. Dkt. No. WEAT/0042

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

n re Application of:

James Longbottom

Serial No.: 09/668,785

Confirmation No.: 2355

Filed: September 22, 2000

For: METHODS AND AP PARATUS

FOR INTERACTIVE

COMMUNICATION WITH SERVICE

AND SUPPORT PERSONS

Group Art Unit: 3626

Examiner: Vanel Frenel

Customer No. 36735

MAIL STOP AMENDMENTS Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

## 

Telephone Number

## **RESPONSE TO OFFICE ACTION DATED MAY 6, 2005**

Reg. No. if applicable

In response to the Office Action dated May 6, 2005, having a shortened statutory period for response set to expire on August 6, 2005, please enter this response and reconsider the claims pending in the application for reasons discussed below. Applicants herewith petition the Director of the United States Patent and Trademark Office to extend the time for reply to the Office Action dated May 6, 2005 for one month from August 6, 2005 to September 6, 2005. The Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP \$120.00 for a one month extension of time and for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 11 of this paper.